



Member Solutions



Financial tools and resources to help you build exactly the life you envision.

Core Operating System Thank You from 7 17!

We have successfully made it to the other side of 7 17's core operating system conversion and could not be more pleased and appreciative of our members, staff, and community for offering your patience and understanding during this complex change. We are proud of the commitment and dedication from our team as they continue to work through this upgrade.

We know that together we can do anything and we are proving this each day!

This new system is what our staff uses when interacting with you online, in branches, and over the phone. This significant accomplishment took years of work and planning, training, and preparation – not to mention the countless hours making sure the conversion weekend went as smoothly as possible. However, we understand this huge undertaking has not happened without some real challenges and we realize the impact it has on you as a member. That does not go unnoticed! Each day we are working for you to solve any temporary challenges that come up; from longer wait times over the phone or in one of our branches as members adjust to some changes, to some differences with CALL24, your online banking, and mobile banking.

We are beyond appreciative to you, our member owners, for your patience and loyalty.

One item that many noticed right away is the new way to reach us. Now, we've simplified things by using one phone number to access the main phone system. That means instead of using several local phone numbers to call 7 17, all members can now use our existing 800 number – 800-775-7741. **It is the same local and friendly faces that answer the phone, right here in Warren, Ohio.**

CALL24 is STILL the same great service, but the process is a little different. In addition, joint accounts are now listed, as well as being visible in online banking and mobile banking. Our member specialists are working hard to help you get used to the new process as we are confident it's a much improved system.

CALL24 Step by step:

- Call our 800 number at 800-775-7741. If it's your first time calling in, to set up CALL24 access, you'll be asked to enter these items:

- Account number
- Last four digits of your Social Security number, as well as full SSN
- Birth date
- Personal Identification Number or PIN

Voice input and touch-tone keypad selection are both accepted – when entering these numbers.

- You will enter your account/member number and last four digits of your SSN first. Enter both numbers together; you will not be prompted to enter them separately.
- The system will then ask you to press the "star" key if it's your first time calling the system so that you can finish enrolling. You will then enter your full Social Security number and date of birth.

- Next, it's time to create your CALL24 PIN. The system will ask you to enter a 4 to 9 digit PIN. Enter the PIN you'd like to use. If you have a PIN you used with our previous system, you may use that, as long as it meets password criteria.

- You'll enter that PIN a second time to confirm – and that's it – you're enrolled!

- Make sure to save your PIN somewhere safe as you will need to enter that PIN each time you access CALL24.

- The next time you call in and every time after, you will enter your account number, last four digits of your SSN and your established PIN.

- You do not need to set up a new PIN unless you forgot or want to change your CALL24 PIN, then follow the menu prompts.

We recognize that the changes have required some adjustment from what you may have been used to. **Your consideration and support during the past few weeks is appreciated by all of us at 7 17.** We are confident we have made the best decisions to bring added value and exceptional experiences well into our future.

Board of Directors Officers Chosen; Annual Meeting Held

The board of directors of 7 17 Credit Union conducted its annual reorganization meeting following the credit union's 65th annual meeting on April 25, 2023. The annual meeting is an opportunity for members to hear from our board chair and our president and CEO for an exclusive update on the state of 7 17.

An important item of business at the annual meeting is the announcement of the 7 17 Board of Directors. As a credit union member, you have a unique opportunity to have your voice heard. These board members are elected by all of you, the membership, and serve in a volunteer capacity. That democratically elected, volunteer leadership is one of the key differences between credit unions and other for-profit financial institutions.

2023 Board Members:

Paul Marshall was elected board chairman. He has served as a volunteer for seven years.

Jack Wilster was elected vice chairman. He has been a volunteer for 36 years.

Raymond Manofsky was re-elected second vice chairman. He has been a volunteer for 53 years.

Completing the slate of officers for the board of directors are:

Cheryl DiGiacobbe – secretary/treasurer – 32 years of service

Arlene Mathes – assistant secretary/treasurer – 32 years of service

Michael Anness – director – ten years of service

Denise Boyes – director – one year of service

2023 Supervisory Audit Committee:

Don Woodard, Committee Chair; (serving 34 years)

Jennifer Daniszewski, (serving ten years)

Robert Maiorano, (serving five years)

George Papuga, (serving three years) and recently sworn in, **Ted Bangert** in his first year of service.



Paul Marshall



Jack Wilster



Raymond "Corky"
Manofsky



Cheryl DiGiacobbe



Arlene Mathes



Michael Anness



Denise Boyes



Don Woodard



Jennifer
Daniszewski



Robert Maiorano



George Papuga



Ted Bangert

Congratulations to all and much appreciation for your service to ensure 7 17 continues to be the premier credit union in the region!

Upcoming Nomination and Balloting Process Announced

The 7 17 Credit Union 2024 election, nomination and balloting process for the board of directors will soon be under way. There will be two positions up for re-election, each for a three-year term. Election of the directors, and any other items that require a membership vote, are handled through the mail and potentially electronically, giving every member equal opportunity to vote.

In the event of a contested election, ballots will be sent to the membership with the December 2023 account statements that should be received on or around January 10, 2024. The ballot results will be announced at the annual meeting in April 2024.

Paul Marshall and Arlene Mathes, both board directors, have been appointed to the 2024 election Nominating Committee. All candidate nominations for the board of directors' positions must be made by the nominating committee prior to the ballot mailing. Candidates should be aware that the board of directors' positions require a considerable amount of volunteer time. Members interested in being considered as a volunteer by the committee, should send a letter outlining their intent

to run, if nominated; and serve, if elected; along with a resume to:

**7 17 Nominating Committee
Seven Seventeen Credit Union
3181 Larchmont Ave. NE
Warren, OH 44483-2498**

Letters of intent and resumes **MUST BE POSTMARKED AND RECEIVED BY CERTIFIED U.S. MAIL (with return receipt requested) by the Nominating Committee no later than August 31, 2023.** If you have any questions regarding your letter, or the nominating process, call 800-775-7741, extension 8197.

Nominations will **NOT** be accepted from the floor at the annual meeting. Members who have submitted letters of intent by the deadline and are not nominated may still have their names placed on the ballot if they submit a petition containing a minimum of 250 valid member signatures. Your directors look forward to your participation in the 2024 election, nomination, and balloting process.

Turning 65 soon? Are Medicare options confusing to you?

Let 7 17 Credit Union be your partner in finding the right plan for you.



Contact
Don Eynon
717's

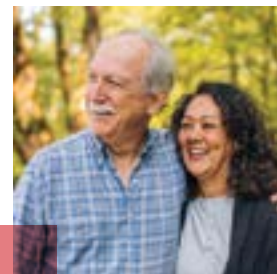
Member Medicare
Solutions Agent

330-372-8444
deynon@717cu.com

Whether you are celebrating your 65th birthday soon or want to review your Medicare plan, trust 7 17 Credit Union to help you navigate this complex process. At 7 17 Credit Union, we're dedicated to helping our members make wise financial decisions. That's why we offer Member Medicare Solutions, which provides Medicare plan options.

You are eligible to enroll in Medicare three months prior to your 65th birthday. Once enrolled, you are able to make yearly changes during the annual open enrollment period, which generally runs mid-October through early December. Call today to schedule a no-cost, no obligation review at 330-372-8444.

For more information about Member Medicare Solutions, visit
www.717cu.com/medicare-solutions.



Getting rewarded for just using your credit or debit card? Yes, you can!

Did you know that each time you use your 7 17 Visa® Platinum Rewards credit card, you can get cash back and gift cards when you redeem ScoreCard Rewards points! Every card is automatically enrolled in the program, so you don't have to wait to start earning points.

So, what are ScoreCard Rewards?

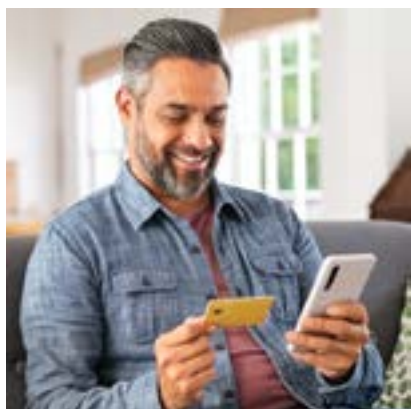
ScoreCard Rewards offer a great selection of brand-name merchandise, travel options and more.

With your ScoreCard Reward Points, you can...

- Choose to receive 1% Cash Back option – redeem your points for cash (\$50 minimum)
- Choose from a selection of 50 different Gift Card options that include well-known merchants, such as Best Buy, Amazon, JCPenney, Macy's, Home Depot, Kohls, Zappos, Staples, and more (values range between \$50 and \$500)
- Choose from a huge selection of brand-named merchandise
- Redeem for travel rewards with the Enhanced Travel Program



Earn points faster! Get points with your credit AND debit cards. While you can earn 1 point per \$1 spent with your 7 17 Visa® Platinum Rewards Credit Card, members with a 7 17 Visa® debit card can earn points too and have their ScoreCard points added to their ScoreCard profile. Cardholders must log in at www.ScoreCardRewards.com and create their ScoreCard profile (i.e. the head of household account) using their credit card. From there, members can add their debit card to their profile. Combined ScoreCard point totals are available on the ScoreCard website and your account statement.



With your debit card, you get 1 point for each \$2 you spend.* Simply log in at www.ScoreCardRewards.com and register your Platinum Rewards Credit Card first. Then add your 7 17 Debit Card. Next, to earn points even faster...you can add the credit and debit cards of other members of your household to combine all your points!

*Every time you use your Visa® Debit Card and say or push the CREDIT option for your purchase you receive 1 point for every \$2 you spend. Only signature Debit Card transactions are eligible to earn ScoreCard Reward points. Reward points are earned on net purchases only (purchases minus returns / credits). Reward points are not earned on debit transactions made using a Personal Identification Number (PIN).

7 17 Credit Union Announces 2023-24 Scholarship Winners

The valley's longtime premier credit union is proud to announce the twelve recipients of 7 17's annual scholarship awards. The scholarships, worth \$1,500 a piece, are given to deserving local students pursuing higher education.

The scholarship categories include ones that are university merit based, credit union spirit scholarships, and awards from 7 17's Cha-Ching Teen Club, and 7 17's The Edge Club. All of the scholarship recipients are members or children of members of 7 17.

Starting with university based awards:

The University of Akron merit award goes to **Marina Nichols** of Rootstown High School pursuing Pre-law at UA. Receiving a merit award to attend Kent State University are **Tessa Haroulakis** of Niles McKinley High School who will study Education; and Labrae High School's **Baylor Sampson** attending Kent State University. He will study Information Technology. In addition, a merit award is extended to **Hailey Bonner** of Joseph Badger High School as she enters the Dental Hygiene program at Youngstown State University.



Receiving **spirit scholarships** to Kent State University are **Julia Bugos** of Champion High School, set to study American Sign Language/English Interpreting; and **Natalie Mosley** from Joseph Badger High School majoring in Animation game design. A spirit award is also being given to **Sara Pontius** of Springfield Local High School/MCCTC majoring in Education at Youngstown State University; and **Julia Stratton** who, after graduation from Canfield High School, will attend the University of Akron to study music education.

In addition to our university scholarships, two 2023 **Cha-Ching Teen Club Scholarships** are given and can be used by students to further their education at any accredited university or trade school. Winners are **Aliana Thigpen** of Niles McKinley High School following a Pharmaceutical Sciences path and **Margaux (Maggie) Rasalan** who will pursue Mechanical Engineering after graduating from Theodore Roosevelt High School.

7 17 also awarded two scholarships to members of our young adult program, **The Edge Club**. This program was developed to build upon the financial program offered to our Cha-Ching members as they become more independent and begin to make financial decisions on their own. Scholarships are going to **Maggie Pavlansky** from Lakeview High School who will major in Exercise Science of Education and **Walter Bungard** set to major in Chemical Engineering after graduation from Marlinton High School.

A big congratulations to our award recipients and best of luck!

A total of \$18,000 was awarded to twelve students. To learn more about 7 17's commitment to education, visit our scholarship pages at www.717cu.com/scholarships.

Empower your money to earn more!

Whether it's a lifelong dream or a weekend getaway, 7 17 Credit Union offers a variety of great savings options to help you get there. They're all NCUA-insured, so you know your money is safe. Our deposit accounts let you earn competitive interest rates while keeping your money totally liquid so you can get to it when you need it.

You can also create greater savings power by investing your funds into a Certificate. With competitive, fixed rates, it's the safe, easy way to earn dividends on your deposits. Choose from various terms to suit your investment needs. Once your Certificate matures, you can cash it out or reinvest in another Certificate for more growth. If you're trying to figure out how to maximize your money — check out 7 17's Certificate specials! Money Market account options also allow you to earn competitive rates while keeping your funds liquid.

Visit the nearest 7 17 Credit Union branch to open your account today. Remember — all deposits are protected and federally insured by the NCUA.

